

USER MANUAL

GPS SmartSole



**DO NOT TRIM OR WEAR BEFORE
FOLLOWING TEST PROCEEDURE
THESE ACTIONS VOID YOUR RETURN POLICY.**

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WARNINGS FOR GPS SMARTSOLE®

YOU MUST TEST SMARTSOLE IN YOUR AREA FOR SATISFACTORY COVERAGE BEFORE 1ST USE



DO NOT BEND



DO NOT SUBMERGE



DO NOT PUNCTURE



DO NOT MACHINE WASH OR DRY CLEAN



DO NOT APPLY EXCESSIVE WEIGHT

DO NOT IMPACT WHEN OUTSIDE OF FOOTWEAR

Failure to observe these warnings may damage your GPS SmartSole® and will void your warranty.

Certain foot-wear patterns may affect performance and longevity. Normal wear and tear is different for each wearer and is affected by many factors such as walking pattern, gait, activity level, proper fit and trim, type of footwear, and proper handling and care. GPS SmartSole® is made with the highest quality materials, but, like all footwear, eventually wears over time.

GETTING STARTED & FIRST USE

Charging Your GPS SmartSole®

1. Connect the USB cable into the USB wall adapter and into the USB port on the black charging pad. When properly plugged into a power source, the charging pad's LED status indicator light will display GREEN to indicate it is ready to charge.



2. Align the "GPS" symbol on the underside of your SmartSole® with the center of the charging pad. It may be helpful to set the device upside down and place the charger on top.

3. Adjust your SmartSole until the charging pad LED light is SOLID BLUE. When charging has begun, the status indicator will stay SOLID BLUE for 30-seconds and then turn off. The charging pad will continue to charge the SmartSole while the LED is off. If the charging is interrupted at any point due to a change in alignment or due to foreign objects placed near the charger, the LED will turn back to GREEN.

Light

Status Indication

Solid Blue, then turns off

Currently Charging

Solid Green

Ready to Begin Charging / Not Charging

Charging Tips

1. If the status indicator flashes or shows GREEN, there is a problem with alignment. Realign the SmartSole until the LED is SOLID BLUE again. After about 30 seconds, the light will turn off. It will remain off during the rest of charging.

2. GPS SmartSole® needs 4 hours to fully charge. The SmartSole will automatically stop charging when it has been fully charged, the status indicator on the charging pad will show GREEN again. You may continue to leave the SmartSole on the charging pad if desired, but it will not charge unless it is realigned again.

Battery Life

A full battery charge will power your GPS SmartSole® for 2-3 days, depending on usage. Therefore, we recommend charging your GPS SmartSole® every other day. Long drives, short reporting intervals, or areas with limited GPS coverage will consume battery more quickly. *Note: Rechargeable batteries have a limited number of charge cycles and may eventually lose capacity.*

Battery Status

Check the battery charge percent from the Monitoring Portal or Smart Locator app. From the Monitoring Portal, go to the SmartSole Map screen and click the "SmartSole Status" button. This is a great way to ensure proper charging. See page 7 for details.

Waking Up Your GPS SmartSole® Daily

For best results, wake up your GPS SmartSole® when first receiving it, after charging, or after several days of inactivity. When your GPS SmartSole® has been asleep or unused for a prolonged period of time, e.g. after charging overnight, it needs extra time to update a new location.

Wake Up Procedure

1. Gently move the left SmartSole (about 5 seconds).
2. Place it next to an outside-facing window (about 5 minutes).

Repeat Steps 1 and 2 until the Monitoring Portal displays a new location. Retrieving the first GPS location may take a few seconds or up to 5 minutes. An obstructed view of the sky increases this time. **Note:** *Gentle, continuous movement is sufficient to wake up your SmartSole. Do not apply excessive force or impact during the Wake Up Procedure.*

Before First Use – Testing for Satisfactory Coverage

GPS SmartSole® uses cellular service to send its GPS data. While GPS SmartSole uses 4G/LTE network, GPS may be affected by building structures, location and geography and it may not perform well in some areas.

It is important to test your GPS SmartSole for satisfactory cellular connectivity before trimming or wearing it. As stated in the Terms and Conditions of Sale, once worn or trimmed, GPS SmartSole® is no longer eligible for return or refund.

Coverage Test Procedure

You may test your GPS SmartSole® either carried by hand, in a purse or bag, or in a car. Do not wear or trim your GPS SmartSole® for the connectivity test, as GPS SmartSole® is no longer eligible for return or refund once worn or trimmed.

Charge the left GPS SmartSole® and verify that it reports on the Portal. Over the course of the next few days, carry the left sole through the primary areas where the wearer may travel.

- Verify that location reports are received in a timely manner.
- Verify the accuracy of the received location reports.

If you notice any delayed, missing or inaccurate location reports, or if the coverage or performance is not satisfactory in any way, please contact GPS SmartSole® Technical Support immediately for support and advice on next steps.

Technical Support will analyze device performance, run diagnostics, and advise on next steps, which may include returning or replacing the device.

Trimming Your GPS SmartSole®

Do not trim or wear your GPS SmartSole® until you have tested it for satisfactory coverage in your area.

To try out fit and comfort, you may trim the LEFT-SIDE insole. Once you trim or wear the RIGHT-SIDE INSOLE, which contains the GPS electronics, your GPS SmartSole® is no longer eligible for a return or refund.

If your footwear has removable insoles, take them out and place them on top of your SmartSole, aligning the heels. Lightly trace around the toes of the original insoles.

If your footwear does not have removable insoles, place your footwear on top of your SmartSole and align the heels. Lightly trace around the toes of your footwear. Carefully trim along the outside of the traced line.

Trim a small amount, test and repeat to find the right fit. **DO NOT OVER TRIM**, and make sure your SmartSole covers the full length of the shoe front to back and there is NO GAP or wiggle room in the toe or heel. The SmartSole must fit flush and snug inside the shoe.

Do not trim the sides or anywhere below the line. You risk damaging your SmartSole and you will void its warranty.



GPS SYSTEM INFORMATION

GPS Signal Requirement

GPS SmartSole[®], like all GPS trackers, requires sufficient GPS signal for proper operation. Accurate GPS signal is only available outdoors with a clear view of the sky. When indoors, GPS devices cannot properly communicate with satellites to obtain location data. Depending on the material of the indoor structure or placement of the insole while indoors, GPS SmartSole[®] may report inaccurate locations or no locations at all. In some extreme circumstances, such as buildings with large glass panels, GPS signals may become so distorted that large errors in accuracy may be reported.

If your GPS SmartSole[®] is reporting inaccurate locations or no locations while indoors, it may be experiencing inaccurate GPS signals. GPS SmartSole[®] will regain accurate positioning once it is outdoors again.

GPS First Fix

The first location report that a GPS tracker obtains is referred to as the "first fix" and can take an extended period of time to obtain while the tracker searches for the positions of the GPS satellites. When outdoors, under clear view of the sky, awake, GPS SmartSole[®] can take approximately 1 minute to obtain its first fix if not moving. The first fix takes longer when the GPS SmartSole[®] is moving (e.g. in a vehicle), sometimes up to 20 minutes. After the first fix has been obtained, GPS SmartSole[®] will be able to report subsequent locations within 1 or 2 seconds.

When not awake, charged or reporting for more than 12 hours, GPS SmartSole[®] will need to obtain a new first fix. Therefore, it is strongly recommended to verify a first fix each day before your GPS SmartSole[®] is worn or used. Obtaining a first fix is covered under the "Wake Up Procedure" (page 2).

MONITORING APP

GTX Corp Smart Locator Tracking App

Use of the GTX Corp Tracking app is included in your service plan and allows you to view your GPS SmartSole® from a mobile device.



Download The App



GTX Corp Tracking
Apple iOS Devices:



<https://apps.apple.com/us/app/gtx-corp-tracking/id767726228>



GTX Corp Smart Locator
Android Devices:



<http://goo.gl/rRxOjt>

Log In

Sign in with the same info. as required for the Monitoring Portal. (See Page 4). *Please note the password is case sensitive. Check autocorrect has not changed any characters.*

Account	smartssole
User ID	your email address
Password	your password

Add your GPS SmartSole®:

The “Add Device” screen will prompt you to add your device. You will need to enter in the Device Alias and the Device ID.

Device Alias - Any description or nickname for your SmartSole, for example, “Mom’s SmartSole”.

Device ID - The Device ID should have been provided to you along with your login. It is the letters “GTXSS” and the 5 digit ID written on the underside of the right insole.

Example
Device ID:
gtxss93569



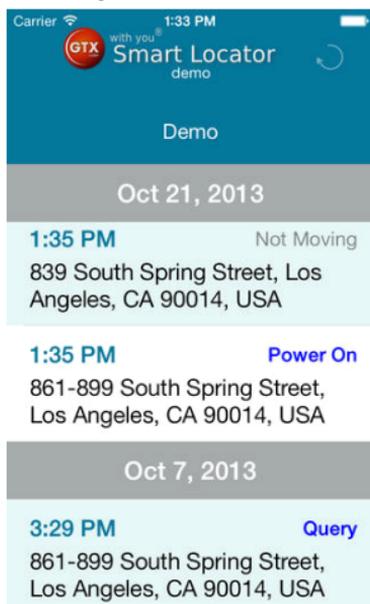
Tracking a Device

Tap your device from the list to view its location and status list.

The location list displays the 50 most recent locations and statuses of your SmartSole. Tap on any location with an address to view it on a map.

On the map, there are two icons. The red icon “GTX” shows the location of the SmartSole. A blue, flashing icon shows YOUR current location (your smartphone or tablet). Tap on the red “GTX” icon to view details or get directions to that location

Notifications Screen

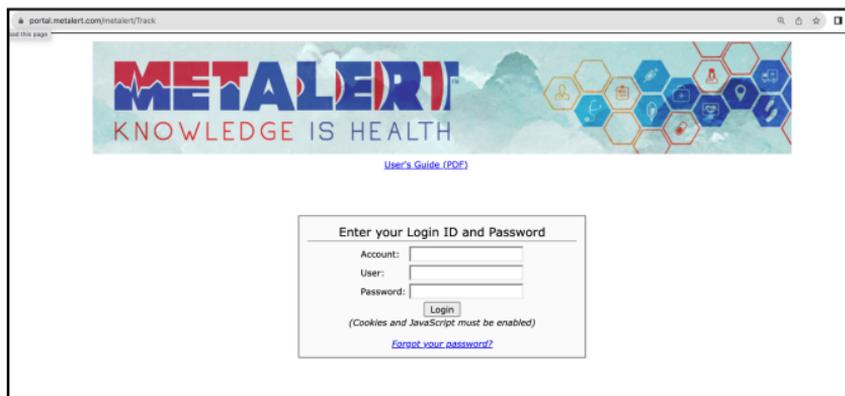


LOG IN TO THE METALERT MONITORING PORTAL

You can view the location history of your GPS SmartSole® from any computer, smartphone or tablet with internet access. From any browser, visit <https://portal.metalert.com/> and login.

For best results, update your web browser to the latest version, and make sure cookies and JavaScript are enabled. When trying to access the Monitoring Portal from an office or work computer, please contact your IT department for troubleshooting browser issues.

Login screen: <https://portal.metalert.com/>



Monitoring Portal URL	https://portal.metalert.com/
Account	smartsole
User ID	Primary account email address
Password	enter yours here, case sensitive

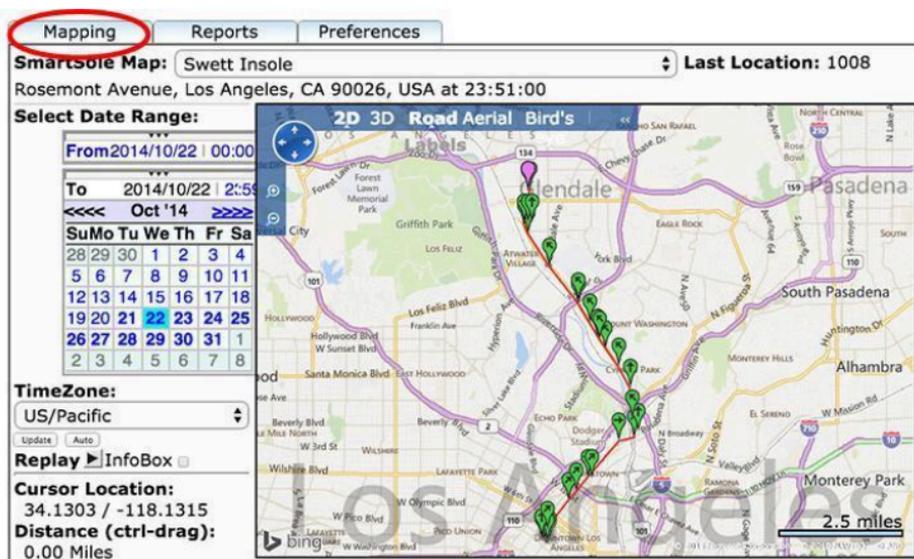
If you have not received your account login details, please contact your SmartSole provider for this information.

MAPPING AND TRACKING

Once logged in to the Metalert Monitoring Portal, SmartSole Map shows the location history and routes of your SmartSole. Navigate to SmartSole Map by selecting the “Mapping” tab followed by “SmartSole Map” from the dropdown menu.

If you choose “Family Map”, you will see the most recent locations of all SmartSole devices in your “family” or group.

Mapping Tab & SmartSole Map Screen



Routes and Pins

SmartSole Map displays the location and route of the GPS SmartSole[®] represented by a trail of pushpins. Addresses of the locations are listed below the map, by selecting ‘Show Location Details.’ Please note: Red lines connecting the pins do not represent actual routes traveled.

Pin Color	Meaning	Addresses Are Listed...
Green Pin	Location Trail	Mouse over In ‘Show Location Details’
Purple Pin	Last Updated Location	Above map in ‘Last Location’

Location Details

Below the main Map, there is a link “[Show Location Detail](#)”. Clicking this link opens a location detail panel. In the panel, locations displayed in the map are listed in detailed format. Location Status message is displayed for each location.

Location Status Messages

Status	Description
Initialized	SmartSole has powered on.
Power Fail	SmartSole has powered off.
Not Moving	Standard Location, with very little if any movement speed.
Moving	Standard Location, with slow moving speed (e.g. walking).
In Motion	Standard Location. Faster movement (e.g. in a vehicle).
Start	SmartSole has entered wake up state.
Stop	SmartSole has entered sleep state.
Heartbeat	SmartSole’s hourly report.
Low Battery	Low battery alert – approx. 20% remaining.
Start Charging	Start charging report (availability varies).
Stop Charging	Stop charging report (availability varies).
Locate Now	On-Demand location (availability varies).
Reboot	SmartSole has restarted.
Arrive	If the location enters a Geozone.
Depart	If the location exits a Geozone.
Bad GPS Fix	Location may not be accurate. This may occur if the location was obtained indoors or under

inadequate sky conditions. Proper locations will resume under clear view of the sky.

NAVIGATING THE SIDEBAR

Select a Date Range

The date range on the top of the SmartSole Sidebar allows you to display events within a specific date and time range.

To change the beginning date or time, click on the 'From' calendar and choose your start date. Double-click on the timestamp, e.g. "00:00", to enter a specific start time.

Follow the same steps to change the end date in the 'To' calendar. **Press 'Update'** to display the events in your time range.

SmartSole Map Sidebar

The screenshot shows the 'Select Date Range' section of the SmartSole Map Sidebar. It includes a 'From' field with a calendar and a timestamp '2014/04/17 | 00:00', and a 'To' field with a calendar and a timestamp '2014/04/17 | 23:59'. Below these is a calendar for 'Apr '14' with the date '17' highlighted. Further down are 'TimeZone:' (set to 'US/Pacific'), 'Update' and 'Auto' buttons, a 'Replay' button with a play icon and an 'InfoBox' checkbox, 'Cursor Location:' (34.0288 / -118.2618), 'Distance (ctrl-drag):' (0.00 Miles), a 'Pushpin Legend' with 'Moving' and 'Stopped' options, and two buttons at the bottom: 'Edit Geozone' and 'SmartSole Status'. The bottom two buttons are circled in red.

Battery Status

Click the 'SmartSole Status' button to see the most recent status of your GPS SmartSole®, including its most recent location and last known battery level.

Other Sidebar Features

The 'TimeZone' drop-down menu allows you to adjust the time zone of displayed events.

You can measure the straight-line distance between any two points by dragging across the map from one point to another while holding down the [Control] button.

The sidebar also contains the entry point into the Geozone alerts feature, via the 'Edit Geozone' button.

MANAGING GEOZONE ALERTS

A Geozone is a virtual perimeter for the GPS SmartSole®. When SmartSole crosses a Geozone, the Monitoring Portal will send a notification via email and/or SMS to the recipients you specify.

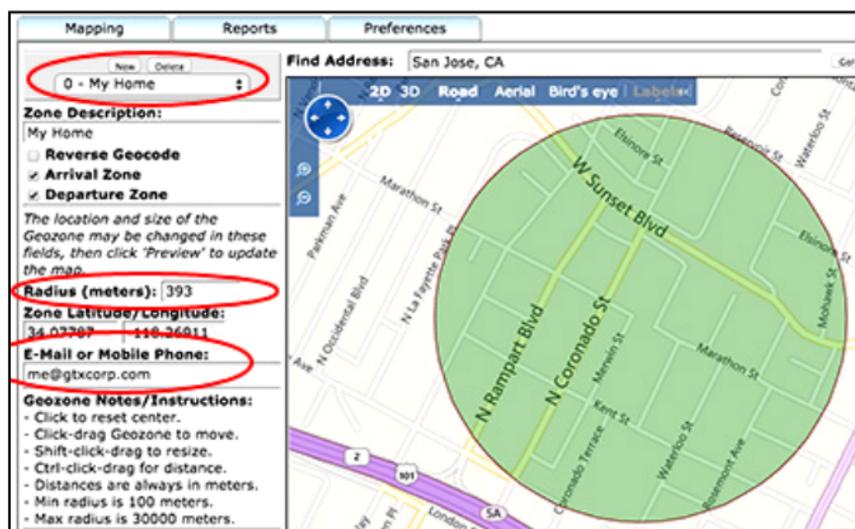
Note: GPS SmartSole® is configured to update its status on a timed interval. When passing in or out of a Geozone's perimeter, your SmartSole will report this crossing event on its **next scheduled update**, which could be several minutes later.

Adding a Geozone

Click the 'Edit Geozone' button on the SmartSole Map sidebar. Name your Geozone in the 'Zone Description' box, e.g. 'Home'.

Use the 'Find Address' box to center your Geozone. Click 'Save' when done.

Managing a Geozone



Adding More Geozones

To add more Geozones, click 'New' once and the current Geozone will be duplicated as a new zone. The Zone Description will now contain "(New)". Now you may edit and save this new Geozone.

Editing a Geozone

To edit a Geozone, select it from the drop-down menu at the top of the sidebar. You can now view, change the radius, or rename the Geozone. To delete it, click the 'Delete' button.

Centering a Geozone Around an Address

In the 'Find Address' box above the map, type in the address, and click 'Go' (do not press the [Enter] key). The Geozone will now center around the address entered.

Resizing a Geozone

In the 'Radius (meters)' box, type in the desired size (in meters) of your Geozone. **TIP:** If your Geozone is set around an indoor location (e.g. a house or nursing home), it is recommended that the radius be set to at least 200 meters.

Important: A radius set below 200 meters may generate false alerts due to indoor GPS drift.

Managing Notification Recipients

Notifications can be sent via email and SMS. In the 'E-Mail or Mobile Phone' box of the Geozone sidebar, you may enter up to ten email addresses and/or phone numbers. Separate each entry with a single comma. For phone numbers, enter the numbers only, without any dashes or periods. For phone numbers outside of the USA, enter "+", followed by the country code. For example: +441234567890 for a UK number (+44).

EXAMPLE NOTIFICATION RECIPIENTS: E-Mail and/or Mobile Phone

me@myemail.com,2134893019,caretaker@metalert.com

Separate each entry with a single comma.

Preview And Save Your Geozone Settings

Use the 'Preview' and 'Save' buttons to preview and save your changes. Remember to always save your changes.

GENERATING REPORTS

The MetAlert Monitoring Portal gives you the choice of generating different reports to fit your needs. Reports fall in three general sections: **Detail Reports**, **Summary Reports**, and **Performance Reports**. *Navigating the Reports Menu*



Navigating to the Reports Menu

At the top of the screen, select the “Reports” tab and choose one of the three report types.

Detail Reports

Detail Reports list every location update and alert per specified date and time period. To generate a Detail Report, select a date range from the calendar on the left panel, pick a report format (HTML to view on the website, CSV to download), and click “Get Report”. *Example of a Detail Report*

Event Detail
Swett Insole [gpv2_356363055999801]
2014/10/20 19:00:00 through 2015/01/21 19:59:59 [US/Pacific] [Map](#)

#	Date	Time	Status	Lat	Lon	Sat Count	Speed mph	Altitude feet	Address
1	2014/10/21	13:45:16	Not Moving	34.0421	-118.2549	n/a	0	443	841 South Spring Street, Los Angeles, CA 90014, USA
2	2014/10/21	13:45:30	Not Moving	34.0421	-118.2551	n/a	0	443	111 West 9th Street, Los Angeles, CA 90015, USA
3	2014/10/21	13:50:22	Not Moving	34.0420	-118.2550	n/a	0	436	117 West 9th Street, Los Angeles, CA 90015, USA
4	2014/10/21	13:50:35	Not Moving	34.0420	-118.2550	n/a	0	436	117 West 9th Street, Los Angeles, CA 90015, USA
5	2014/10/21	13:55:20	Not Moving	34.0419	-118.2550	n/a	0	436	859 South Spring Street, Los Angeles, CA 90014, USA

Summary Reports

Summary Reports compile data for all the devices in your group/family. To generate a Summary Report, select a date range from the calendar, choose either the “Last Known Device Location Summary” or “All Received Event Counts”. Click “Get Report”.

All Received Event Counts

Shows the number of updates and alerts that occurred during a selected date range for each of your devices.

Example of a Count of All Received Events Report

Count of All Received Events
All Devices
2014/05/10 through 2014/05/10 [US/Pacific] [Refresh](#)

#	Device Description	Device-ID	Count
1	Take-Along Tracker	vi2000_013777004050090	13

Last Known Device Location Summary

Shows the most recent check-in date and location of each of your SmartSole devices.

Example of a Last Known Device Location Summary Report

Last Known Device Location Summary
Devices: Moghan Ravada's Family
As of 2014/05/10 [US/Pacific] [Refresh](#) [Map](#)

#	Device Description	Device-ID	Date	Time	Lat/Lon	Address	Since Last Check-In
1	Take-Along Tracker	vi2000_013777004050090	2014/05/10	23:31:47		750-800 East Desford Street, Carson	0d 00h 12m

Performance Reports

Performance Reports generate relevant driving information for your devices.

To generate a Performance Report, select a date range from the calendar, choose one of the five reports, and pick a report format (HTML to view in the website, CSV to export). Click "Get Report" to generate your Performance Report.

Driver Performance Reports:

Speeds over 10mph (16kph)

Speeds over 45mph (72kph)

Speeds over 70mph (112.65kph)

Driving Distance Summary

Driving/Stopped Time Summary

Format: HTML ▾ Get Report

There are five Performance Reports you can choose from:

- Speeds over 10mph (16kph)**
- Speeds over 45mph (72kph)**
- Speeds over 70mph (112.65kph)**
- Driving Distance Summary:** Shows a mileage estimation
- Driving/Stopped Time Summary:** Shows a summary of start/stop times

Example of a Speed Report

Speeds over 10mph (16kph)							
Take-Along Tracker [v12000_013777004050090] '2014/05/08' through '2014/05/10' [US/Pacific]							
#	Date	Time	Status	Lat	Lon	Speed mph	Address
1	2014/05/10	06:40:08	In Motion	33.978	-118.281	80 S	Harbor Freeway, Los Angeles, CA 90003, USA
2	2014/05/10	06:43:41	In Motion	33.913	-118.287	80 S	Harbor Freeway, Los Angeles, CA 90061, USA
3	2014/05/10	06:56:11	In Motion	33.833	-118.262	10 N	750-800 East Desford Street, Carson, CA 90745, USA
4	2014/05/10	13:20:45	In Motion	34.086	-118.231	39 NW	2151 Duvall Street, Los Angeles, CA 90031, USA

Example of a Driving Distance Summary Report

Driving Distance Summary							
Take-Along Tracker [v12000_013777004050090] '2014/05/10' through '2014/05/10' [US/Pacific]							
#	Start Date/Time	Driving Time	Driven Miles	Stop Date/Time	Lat/Lon	Address	
1	2014/05/10 06:40:08	0:03:33	4.5	2014/05/10 06:43:41	33.9134/-118.2867	Harbor Freeway, Los Angeles, CA 90061, USA	
2	2014/05/10 06:43:41	0:12:30	5.7	2014/05/10 06:56:11	33.8335/-118.2621	750-800 East Desford Street, Carson, CA 90745, USA	
3	2014/05/10 06:56:11	0:00:06	0.0	2014/05/10 06:56:17	33.8334/-118.2621	801 East Carson Street, Carson, CA 90745, USA	
4	2014/05/10 06:56:17	0:30:35	0.1	2014/05/10 07:26:52	33.8327/-118.2617	801 East Carson Street, Carson, CA 90745, USA	
5	2014/05/10 07:26:52	0:00:06	0.0	2014/05/10 07:26:58	33.8327/-118.2617	801 East Carson Street, Carson, CA 90745, USA	
6	2014/05/10 07:26:58	5:53:47	17.6	2014/05/10 13:20:45	34.0861/-118.2309	2151 Duvall Street, Los Angeles, CA 90031, USA	
0	n/a	6:40:37	27.8	n/a			

CONTACTING SUPPORT

Technical and Billing Support Contact (US & Canada)

Email	smartsole@metalert.com
Phone	Technical: +1 (213) 489-3019 x 2 Billing: +1 (213) 489-3019 x 3
Hours	Mon-Fri 9AM – 5PM US Pacific Time
Address	MetAlert, Inc., 117 W 9 th St, Ste 1214, Los Angeles, CA 90015, United States

For International customers, please contact your local distributor or the original seller of your GPS SmartSole® for support.

GPS SmartSole®
Model: MLRT-SS4G-01 techDatas
FCC ID: 2ANPO00NRF



Model: MLRTGST-4G2G-01

This device complies with Part 15 of the FCC Rules and with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Changes or modifications made to this equipment not expressly approved by Global Trek Xploration may void the FCC / IC authorization to operate this equipment.

Les changements ou modifications non expressément approuvés par la partie responsable de la conformité pourraient annuler l'autorité de l'utilisateur à utiliser l'équipement.

The FCC / IC Specific Absorption Rate (SAR) limits have been shown by measurement to be respected for a minimum distance of 5 mm between the built-in radio transmitter and the human tissue (sole). This minimum distance is ensured when the equipment is used for its intended purpose and as described within this user guide. Using it in a different way may not ensure compliance with FCC RF exposure guidelines.

Les normes de la FCC / IC Débit d'Absorption Spécifique (DAS) a été démontré par la mesure à respecter pour une distance minimale de 5 mm entre le haut-émetteur radio et le tissu humain (semelle). Cette distance minimale est assurée seulement quand l'équipement est utilisé conformément à sa destination et comme décrit dans ce guide de l'utilisateur. Utilisation différente ne peut pas assurer la conformité avec les lignes directrices de la FCC.

GPS SmartSole® contains a Lithium Ion battery. Battery is not replaceable. DO NOT LOAD OR TRANSPORT PRODUCT IF DAMAGED OR SWOLLEN.

Cellular EGPRS:850/900/1800/1900 MHz
Cat M1 LTE FDD: B1/B2/B3/B4/B5/B8/B12/B13/B18/B19/B20/B28
LTE TDD: B39
Max. Power: 23 dBm
Sensitivity:-107 dBm @ Cat M1, 1.4 MHz Bandwidth, CE
Cat M1: Max. 375 kbps (DL), Max. 375 kbps (UL)
EDGE: Max. 296 kbps (DL), Max. 236.8 kbps (UL)
GPRS: Max. 107 kbps (DL), Max. 85.6 kbps (UL)
Supply Voltage: 3.3–4.3 V, 3.8 V Typ.650 mAh
Charging: Any Qi compatible charger
GNSS, GPS, GLONASS, BeiDou/Compass, Galileo, QZSS

Use of your GPS SmartSole® is subject to the terms and conditions of your End User License Agreement located at <https://metalert.shop/policies/terms-of-service>

All content in this User's Manual is subject to change. Please refer to the online End User License Agreement for the most current information. Screenshots, product images and illustrations are simulated and for instructional purposes only. They may differ from the actual product and are subject to change without notice.